

# Westbrook General Assistance

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Westbrook, Maine

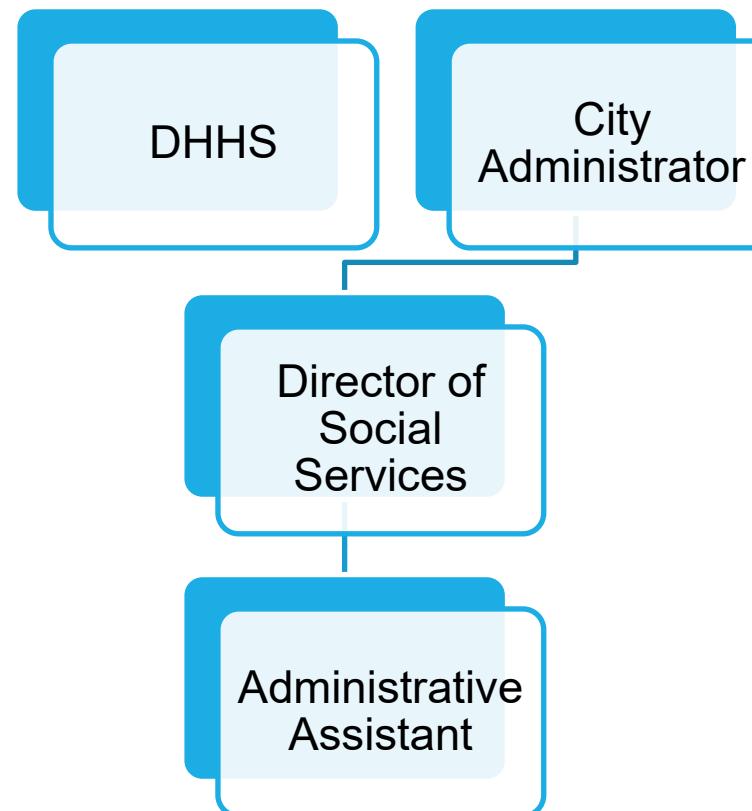


# General Assistance Overview

The City of Westbrook's General Assistance (GA) program is a voucher-based program that helps eligible residents who are unable to provide for their basic needs including shelter, food, utilities and prescription costs. Eligibility is determined according to income and guidelines in accordance with Maine State Statute. This program is designed to be the program of "last resort". Staff works with applicants to ensure that appropriate community referrals are made to support services. The program is funded by local property taxes with 70% reimbursement from the state.



# Organizational Chart



# Partner organizations

**We continue to partner with other organizations to assist clients in meeting needs outside of what GA can offer.**

- *Westbrook-Warren Congregational Church*
- *Trinity Lutheran Church*
- *Vinyard Church*
- *Stroudwater Christian Church*
- *Jewish Family Services*
- *Westbrook Food Pantry*
- *Project Feed*
- *Opportunity Alliance*
- *VIP Eyes (Free Glasses)*
- *Goodwill*
- *United Way*
- *Maine Career Center*
- *Westbrook/Portland Adult Education*
- *Greater Portland Family Promise*
- *Area shelters*
- *Hope Acts*
- *Quality Housing*



# Challenges

- Lack of affordable housing
- Complicated immigration Process
  - Immigration court backlog
  - Extended EAD process
  - Scarce legal resources for those seeking to adjust their immigration status



# Fiscal Year to Date

- 217 Applications Processed
- 87 Current Applicants
- 182 Individuals
- 27 New Families Moved To Westbrook

